

MEMBER ANNUITY PORTAL CHANGE VERIFIED EMAIL GUIDE

To create an account for the Member Annuity Portal, follow the instructions below:

- 1. From our website's **Member Resources** page (https://nsslife.org/ agent-member-resources/#member-resources), click on the Annuity Login button to navigate to the Annuity portal sign in page
- 2. On the portal sign in page, click on the Forgot your password? link.
- 3. Enter the valid email address you previously registered for this account into the Email Address field.
- 4. Click on the Send verification code button. This will send a code to the email address you entered in the previous step. The email will be from nssb2c, you may need to check the spam folder if it doesn't arrive properly.
- **5.** Retrieve the code from the email you received, then type or copy and paste the code into the newly created Verification Code field.
- 6. Click on the Verify code button to complete email verification, or click on the Send new code button if your previous code expires.
- 7. After a successful verification, a Change email button will appear. Click on the **Change email** button and you will be taken through the same procedure as steps 3 through 6 above. Enter the new email address you wish to be registered to your account and follow the same instructions.
- 8. After verifying your new email address, click on the **Continue** button to continue to the Change Password step should you desire.
- 9. You have successfully verified your new email address, please navigate back to our website's Member Resources page (https://nsslife.org/agent-member-resources/#member-resources) and click on the **Annuity Login** button to navigate to the Annuity portal sign in page in order to sign in with your new email address.

